

# E-Learning: how to tackle infectious disease outbreaks

TELL ME (Transparent communication in Epidemics: Learning Lessons from experience, delivering effective Messages, providing Evidence) is a European Community funded, collaborative project that has developed practical guidance models, online tools and an e-learning package for improved risk and crisis communication during pandemics. GPs encountered difficulties or experienced frustrations in their practice during H1N1 pandemic, mostly because of communication issues (Nhan et al 2012)



## Aims & objectives

- Develop an e-learning tool for healthcare professionals to support rapid dissemination of information and efficient responses to infectious disease emergencies in Europe.
- 2. Promote active learning by using clinical cases to recreate authentic and realistic learning scenarios, which enable effective transfer of theoretical knowledge into practical problem solving.



# TELL ME E-Learning Course elearn.tellmeproject.eu

#### Content

Focuses on preventative measures, from hygiene to vaccination, enabling healthcare professionals to communicate information to the public according to counseling principles





### Preliminary research

#### 1. Legal

Research suggests that an e-learning tool would be appropriate to all EU countries as **most have CME systems with similar accreditation systems and recognize distance learning.** 

#### 2. Technical

35 e-learning platforms were reviewed, 5 shortlisted for detailed assessment and **Moodle** evaluated as the best.





#### 1. Read the Dossiers

- Epidemics and Pandemics: general guidelines
- Talking about Prevention
- Stigmatisation and Discrimination

#### 2. Tackle real-life situations

#### Case Histories

- Is everything clear?
- A flu lesson
- All you need is a vaccine
- Why we do not recognize the real enemy
- Don't judge a book by the cover
- Fear of whispering people

#### 3. Verify your knowledge

#### 3. Scientific

#### A case-based approach was identified as the

best, as it reproduces the complexity and context of real life scenarios, promoting reflective practice and active knowledge uptake and learning.

- Has related resources
- Contains multiple-choice questions
- Can be passed reaching a score of 80%

A certificate on successful completion is provided at the end.



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For more information on the TELL ME project or to access the guidance documents and tools, please go to <u>www.tellmeproject.eu</u>

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